



CULTURAL COMPETENCY TRAINING AVAILABLE

Do you work with families with young children in South Dakota? CPCM & LSS invite you to request free in-person or online training.

- 1 hour sessions, ideal for staff meeting/training
- Multiple topics to choose from
- Flexibility to mix and match sessions based on your organization's needs
- Sessions will include instruction and attendee participation through conversation

Cultural Awareness - Relating to Norms | Using descriptive cultural continuums and examples from lived experience we will identify and discuss cultural norms. Includes a visual representation showing cultural continuums including Time Orientation, Individualism and Collectivism, Direct and Indirect Communication and more.



Cultural Awareness - Understanding Values | Participants will discuss the advantages and disadvantages of specific cultural norms and values. Grow awareness of our own cultural hooks and explore root causes of these cultural norms.

Refugee Resettlement 101 | Explore what it means to become a refugee and the process of resettlement from country of origin, to refugee camp, to the interview process, arrival and adjustment to life in a new country.

Diversity Panel/Interview | Listen to voices of immigrant and refugee residents as they speak to their backgrounds, what brought them to the US, some key points regarding life in their homeland, the main challenges in adjusting to life in the US and perspectives on how to support success for our culturally diverse clients.



Cross-Cultural Communication | Engage in a language immersion experience and discuss challenges of language acquisition. Gain key insights about the backgrounds of multi-lingual learners and learn and practice techniques for effective communication with multi-lingual learners or non-native English speakers.

Working with Interpreters | Gain an understanding of the role of the interpreter, the difference between interpretation and translation, and best practices for working through interpreters.

Culturally Competent Outreach and Engagement | Review some everyday cross-cultural scenarios and discuss qualities and approaches that would yield positive outcomes. Explore ways to show respect and sensitivity and effectively engage with the diverse communities they serve.



To request a free training, please email cpcm@usd.edu

Training must be completed by **October 15, 2024**



Training Provided by:

